




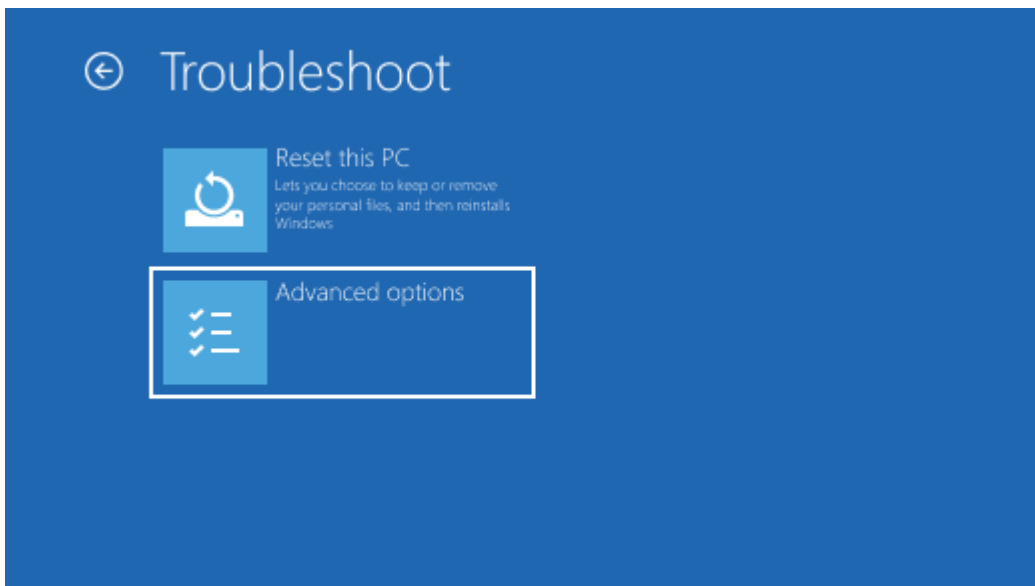
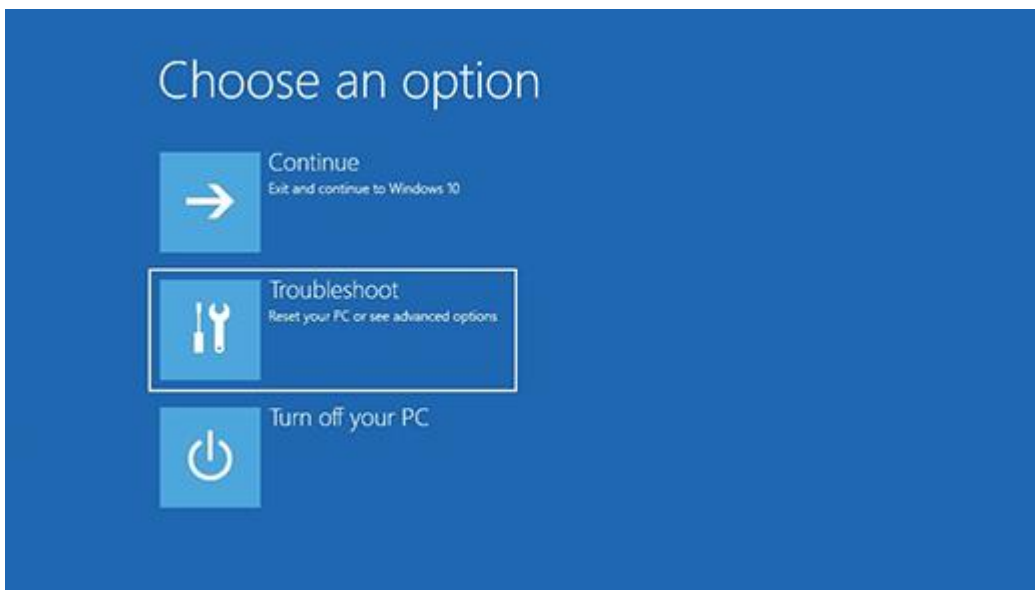
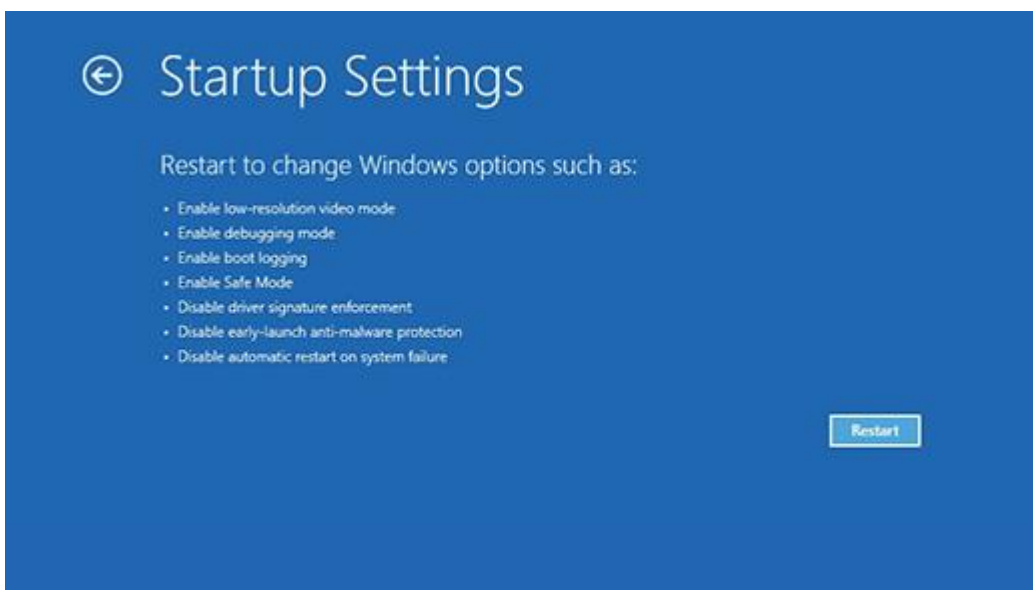
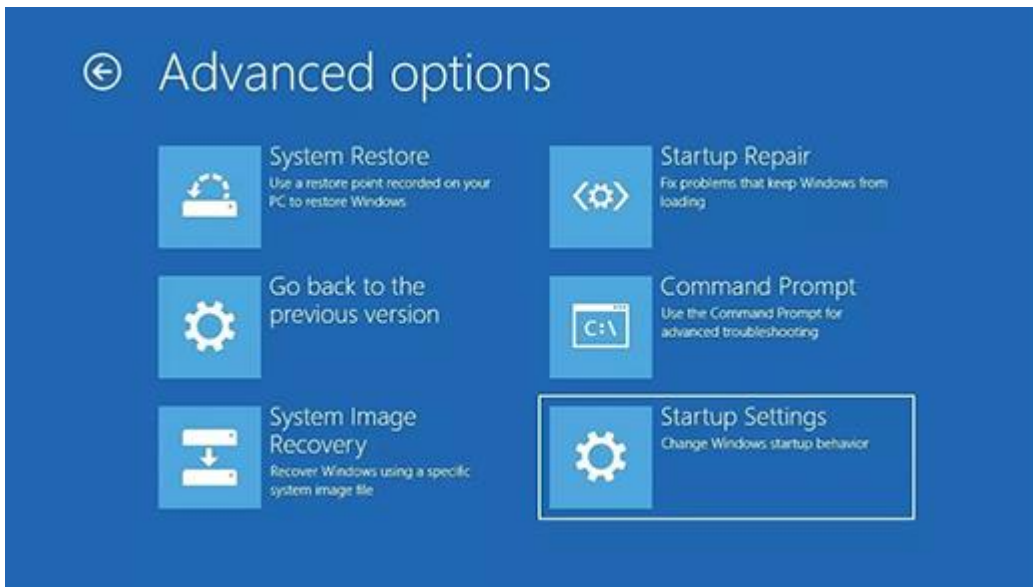


How to start Windows 10 in “Safe Mode with Networking”

1. Press Windows logo key  + I on your keyboard to open Settings. If that doesn't work, select the **Start**  button, then select **Settings** .
2. Select **Update & Security**  > **Recovery** 

Open Recovery Settings
3. Under **Advanced startup**, select **Restart now**.
4. After your PC restarts to the **Choose an option** screen, select **Troubleshoot** > **Advanced options** > **Startup Settings** > **Restart**. You may be asked to enter your [BitLocker recovery key](https://support.microsoft.com/en-gb/help/4026181) (See <https://support.microsoft.com/en-gb/help/4026181>)





5. After your PC restarts, you will see a list of options. Select **5** or press **F5** for **Safe Mode with Networking**.

After you have carried out any tests in Safe Mode simply restart your device to return to normal*

[End of article]

*If windows automatically starts in Safe Mode, check settings:

1. Press the **Windows logo key** + **R**.
2. Type **msconfig** in the **Open** box and then select **OK**.
3. Select the **Boot** tab.
4. Under **Boot options**, clear the **Safe boot** checkbox, click **OK** and **restart** the computer.